

<b>Office of Fair Hearings Program Goal</b>		<b>Agency/Program #:</b> 6901-08-G2
		<b>Division:</b> Quality Assurance
		<b>Program:</b> Office of Fair Hearings
<b>Agency Name:</b>	Department of Public Health and Human Services	
<b>Agency Contact:</b>		Enter Phone #
<b>LFC Contact:</b>	Senator Williams, Senator Cobb	
<b>LFD Liaison:</b>	Kris Wilkinson	444-5834
<b>OBPP Liaison:</b>	Robert Hamud	444-0054

## Program or Project Description:

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Appropriation, Expenditure and Source				
Fund Name:	2008		2009	
	Approp.	Expended	Approp.	Expended
General Fund				
State Special				
Federal Funds				
<b>Total:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Approp & Expenditure numbers are as of October 31, 2007

## Goal(s):

Provide timely and impartial hearings and decisions for adversely affected parties disputing facts and/or law involving DPHHS administered programs.

## Performance Measures :

1. Maintain fair and impartial Office of Fair Hearings decisions within state and federal guidelines as measured by appeals received.
2. Maintain a 90% timely decision percentage for all IDR recommendations within statutory timelines for the calendar year.

2009 Biennium Significant Milestones:		Completion Dates	
		Target	Actual
1			
2			
3			
4			
5			

**Performance Report:****LFD Narrative:****EXECUTIVE CHANGES**

1. Changes to Goals/Initiatives No
2. Changes to Performance Measures No

**LFD Assessment**

1. Goal is measurable within the biennium Yes
2. Progress towards goals Warning
  - a. 1. On-track – the division has 100% Informal Dispute Resolution completed on time for calendar year 2007, which includes several months in FY 2008.
  - b. 2. The summary does not provide information on the number of appeals received

**Appropriation Issues**

1. Appropriation/Expenditures Provided No
2. Other Appropriation Issues

**Options regarding goal/initiative and performance measures****The workgroup may wish to**

- Consider requesting an update from on the Fair Hearings in November 2008 workgroup meeting
- Request information on the number of appeals received during the June 2008 workgroup meeting



Version	Date	Author

Change Description



GOVERNOR'S OFFICE OF  
BUDGET AND PROGRAM PLANNING

## **Goals/Objectives**

**Agency Contact:** Jeff Buska - QAD Administrator

**Phone Number:** 406-444-5401

**Agency Name:** DPHHS

**Division:** Quality Assurance Division (QAD)

**Program (identify and briefly describe):** Office of Fair Hearings - FH Decisions

### **List a single goal and brief description:**

Provide timely and impartial hearings and decisions for adversely affected parties disputing facts and/or law involving DPHHS administered programs.

### **Describe the performance measures related to this goal:**

Maintain fair and impartial Office of Fair Hearings decisions within state and federal guidelines.

Maintain a 90% timely decision percentage for all administrative hearing decisions within statutory timelines each fiscal year.

### **List significant milestones and target dates to be completed in the 2009 Biennium:**

### **Describe the current status of the measurements related to the goal:**

Baseline Measurement Fiscal Year 2005 & 2006

Hearing decision/order rendered in timely manner:

FY 2005 - 78%

FY 2006 - 91%

Current Status

Hearing decision/order rendered in timely manner:

FY 2007 - 92%

FY 2008 as of 10/31/07 - 97%